

NCI SPORTS & ENTERTAINMENT

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Tel: 416-458-2247
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City of St. Catherines
St. Catherines, Ontario

Re: Cimco Refrigeration Recommendation

Dear Sir or Madam:

We commenced working with CIMCO in February, 1998. At that time NCI had another service provider, yet, CIMCO dropped everything to help us out of a jamb at New Centre Ice. From that day forward CIMCO has been our exclusive refrigeration supplier and service provider.

In 1998, CIMCO overhauled the ice plant at the Vaughan Iceplex (formerly Doublerinks), including the replacement of 2 chillers within 4 weeks, on time and under budget. Without their assistance the ice plant at Vaughan would not running today. In fact, we did not even bid the total replacement of major components currently underway, we have that much faith in their ability to deliver.

In December 1999 CIMCO replaced a compressor and in 2000 both condensers at New Centre Ice. Again on time and under budget. In March 2000, CIMCO replaced the chillers and reworked all ice plant piping at Art Thompson. Even though they ran over budget, they did not skimp on the scope of work and never came back for any additional money.

Our experience with Cimco Refrigeration is not unique. They continually go above and beyond the call of duty. The hours Dave Sinclair from Cimco Refrigeration has spent patiently working with me and my partners to approve the work at Vaughan is a testament to the excellence and professionalism within CIMCO.

We look forward to many more years of working with CIMCO.

Yours truly,
Unique Ice Rink Management Ltd., c.o.b. as NCI Sports & Entertainment



Sheldon Potter
Principle, NCI Sports and Entertainment