

INNOVATORS IN REFRIGERATION AND COOLING TECHNOLOGIES

## When You Think Refrigeration Service...



Think **CIMCO**  
We Can Offer You **MORE**  
MORE OPERATING RESOURCE EFFECTIVENESS

TOROMONT

CIMCO



## Local Offices, National Support

At CIMCO we understand that good service means being responsive - and that requires local service technicians who can be on site quickly and in position to fix the problem immediately. That is why we have established service locations all across North America. And why each location carries a complete inventory of O.E.M. parts and accessories along with the specialized tools and equipment required to service all your refrigeration equipment.

Supported nationally with ongoing training, advanced testing equipment, technical expertise and an extensive range of service programs, your local CIMCO service representative offers you the very best in refrigeration service.

*Reducing downtime, life-cycle costs and energy expenses* are critical success factors for all businesses today. CIMCO can help you accomplish this with several proactive service programs that will pay you dividends in terms of reduced downtime, reduced energy expenses, reduced maintenance expenses, less failures and improved reliability.





## All-inclusive Customer Support Agreement

Designed to help you achieve and maintain peak operating performance for your refrigeration system, CIMCO offers you an All-inclusive Customer Support Agreement (CSA) servicing program. With our CSA program, your equipment is given a thorough inspection, brought up to CIMCO operating standards, and then continually monitored to be sure that it keeps running at maximum efficiency and reliability. If anything breaks down or needs replacing... it is repaired quickly and free of charge - no surprises, no worries.

CIMCO's CSA program can significantly reduce the amount of time and money spent on regular, spot or emergency maintenance and repairs. It virtually eliminates equipment failure and the lost revenue of downtime. If reliability is important to you, CIMCO's CSA provides excellent value.

## Customized Preventative Maintenance Programs

Avoiding emergency breakdowns through regular preventative maintenance service will give you the lowest overall cost of operation, and keep your equipment – and your bottom line – in good condition. CIMCO has become one of North America's largest and best refrigeration servicing companies by providing the broadest range of Preventative Maintenance Programs - programs which are tailored to fit your specific requirements. With a CIMCO Preventative Maintenance program, you can reduce the worry, the inconvenience and the cost of emergency repair. From hourly fee agreements to our All-inclusive CSA program, we can provide you with reliable and effective programs that will help keep your equipment up and running in the most cost-efficient manner.

A comprehensive Preventative Maintenance program will ensure your refrigeration equipment and systems are getting all the required O.E.M. service and maintenance, including testing for future wear, deterioration and failure modes, and regulatory compliance.





## 24/7 "Emergency" Service

We know your equipment can have a problem at any time, so our service people are on-call 24 hours a day - everyday!

CIMCO service technicians are highly trained and use only the most advanced electronic diagnostic and trouble-shooting equipment available. That means we can identify problems quickly and accurately. And with our large inventory of new and replacement parts and accessories, once the problem is located, we can fix it right away.

CIMCO's Emergency On-Call staff can assist your facility in a number of ways:

- Provide emergency repairs to production critical equipment and systems
- Assist in dealing with refrigerant related problems
- Offer standby operations during critical procedures and/or events
- Help recover from system outages such as power failures

## Overhaul and Rebuild Services

CIMCO can overhaul or re-manufacture your compressors to achieve original O.E.M. specified operating performance. Machinery rebuilding can be done in CIMCO's fully equipped "clean-room" rebuild facilities or on-site at your plant. Using O.E.M. factory trained technicians, the entire machine is hand built to the original specifications using only O.E.M. parts. Each component of the machine is inspected, refurbished, rebuilt or replaced to ensure reliable operation and reduced life-cycle operating costs.

## Certified On-The-Job Training

CIMCO will provide "Certified On-The-Job Training" at your location, covering the operation, maintenance and proper safety procedures for your particular facility. We cover everything from refrigeration basics to proper logbook record keeping.

Properly trained operating personnel can avoid costly breakdowns and prolong the operating life of the refrigeration system. Contact CIMCO to see how your people and your facility can benefit from "Certified On-The-Job Training"



# CIMCO The Cold Specialists



CIMCO... A world class company is proud to be recognized as a leader in the design, engineering, manufacture, installation, start-up and servicing of recreational, industrial, process cooling and mechanical systems.

For over one hundred years, CIMCO has been providing highly skilled, professional service to companies of all sizes. A lot has changed in that time, but not CIMCO's commitment to our customers. We still believe in maintaining systems and equipment to the highest standards – standards that guarantee peak operating efficiency and production.

Questions on applications? Equipment selection? Plant performance? Alternative refrigerants such as CO<sub>2</sub> or HCFCs? System retrofitting and upgrading? Plant evaluations? Process Safety Management (PSM)? Energy savings and heat recovery? Training? We can help with sound advice and economical solutions.

That is why we invest in providing the most comprehensive product training in the industry. And why we support our service technicians with the most knowledgeable refrigeration engineers available.

**So rely on CIMCO for all your refrigeration servicing and maintenance. We promise you the best value for your money!**

## Major Manufacturers, Brand Name Components and Accessories

- CIMCO
- York
- Johnson Controls
- Frick
- Mycom
- GEA/FES
- Vilter
- Bitzer
- Carlyle
- Honeywell
- SA Armstrong
- Taco
- Cornell
- WEG
- Alfa Laval
- Hansen
- Danfoss
- HA Phillips
- Sporlan
- Parker R/S
- Henry
- Howden
- Copeland
- Evapco
- Sabroe

**CIMCO will not compromise** - we carry only certified genuine O.E.M. quality replacement parts, including CIMPARTS. You can depend on CIMCO to service and handle all of your refrigeration and mechanical needs.



## CIMCO REFRIGERATION

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*Cimco-  
Expect the  
best*